# DENTAL TREATMENT

Dear students,

Given that there are more and more situations where acute or preventive treatment is required in the oral cavity, certain recommendations have been drawn up to guide you:

# 1) ACUTE STATE

Mostly it is an acute disease of the pulp of the tooth or inflammation in the bone (night pain, pain does not respond to painkillers, swelling, it is not possible to "bite", wisdom tooth complications, complications after extractions).

It is necessary to visit a dentist as soon as possible - preferably for an immediate acute treatment. Where:

- Weekdays:
  - Dental Emergency University Hospital Olomouc: 8:00-12:00 and 15:00-19:00
  - o (It is recommended to come ASAP, not leaving the treatment for the night hours)
- Weekends and public holidays:
  - Dental Emergency University Hospital Olomouc around-the-clock (except for lunch break and time of cleaning and sterilization)
  - o (It is recommended to come ASAP, not leaving the treatment for the night hours)



For EU patients:

- have your passport and insurance card (blue EU card) on you
- a fee of 90 CZK for emergency service (given by the Czech law)

For patients outside the EU:

- passport
- confirmation of the health insurance for acute treatment
- (In case not every step of treatment is payed from your insurance = very unlikely!!!, have cash on you - approx. 500 CZK)

# 2) APPOINTMENT FOR AN EXAMINATION AND TREATMENT

The Institute of Dentistry and Oral Sciences / Klinika zubního lékařství is primarily a teaching workplace and all interventions are performed by or with the assistance of Dentistry students during the academic year.

#### CONSERVATIVE THERAPY:

- preventive examination, follow-up care after an acute dental emergency treatment, treatment of carious lesion, planned treatment of tooth root canal system, etc.
- Please contact dr. Yulia Morozova, Ph.D. and make an appointment
  - Email: <u>yulia.morozova@upol.cz</u>
  - Personally:
    - The Institute of Dentistry and Oral Sciences / Klinika zubního lékařství Operative Dentistry Department / Konzervační zubní lékařství 2nd floor
      iii ask for dr. Julia
      Appointments are usually made for Tuesday or Wednesday.

#### PROSTHODONTIC THERAPY:

- indirect crown reconstruction onlay, inlay, dental crowns, dental implants etc.
- Please contact dr. Iva Voborná, Ph.D. and make an appointment
  - Email: <u>iva.voborna@upol.cz</u>
  - Personally:
    - The Institute of Dentistry and Oral Sciences / Klinika zubního lékařství Operative Dentistry Department / Konzervační zubní lékařství 1st floor
      Ill ask for dr. Iva

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Payment:

- There are only codes for acute treatment (e.g. X-ray, anesthesia, etc.) included in the European insurance (blue EU card) / or in the insurance taken out at Czech ins. companies such as VZP, Slavia or Maxima
- Other procedures must be paid in cash!