

**Program of Study** : General Medicine

**Course** : Communication Skills for Challenging...

**Abbreviation** : HEO/VA061

**Schedule** : 3 hours of seminars  
3 hour of practical training

**Course Distribution** : 3. a 4. year

**Number of Credits** : 2

**Course Form** : Seminars and practical training

### Seminars and Lectures :

**Teachers :** Prof. MUDr. Vít Procházka, Ph.D.  
MUDr. Martin Witta  
MUDr. Vojtěch Bodnár  
MUDr. Jan Hálek, Ph.D.  
MUDr. Peter Turcsányi, Ph.D.  
Mgr. Jana Mišelnická

**Study:** Department of Haematology, new building P3, 3<sup>rd</sup> floor, room A\_P303260, Thursday, 13:30 – 15:45 h

	<b>Termín</b>	<b>Téma</b>	<b>Poč.hod.</b>	<b>Vyučující</b>
1	29.9.2022	How to deliver bad news – introduction. Make Law Not War – how do not break the rules during a conversation with patient or family. Doctors´personality – what makes a difference. Toronto Empathy Questionnaire (TEQ) audience testing. Role play training. Debriefing.	3	Prof. Procházka MUDr. Witta MUDr. Bodnár Mgr. Mišelnická
2	6.10.2022	Role plays introduction – setting the rules, making training pairs. Lets play – providing a role play training. Pair-by-pair debrief. Non verbal communications for docs.	3	Prof. Procházka MUDr. Witta MUDr. Bodnár MUDr. Turcsányi Mgr. Mišelnická MUDr. Hálek

		<b>Evaluation.</b>		
1	2.3.2023	<b>How to deliver bad news – introduction.</b> <b>Make Law Not War – how do not break the rules during a conversation with patient or family.</b> <b>Doctors´personality – what makes a difference. Toronto Empathy Questionnaire (TEQ) audience testing.</b> <b>Role play training.</b> <b>Debriefing.</b>	3	<b>Prof. Procházka</b> <b>MUDr. Witta</b> <b>MUDr. Bodnár</b> <b>Mgr. Mišelnická</b>
2	9.3.2023	<b>Role plays introduction – setting the rules, making training pairs.</b> <b>Lets play – providing a role play training.</b> <b>Pair-by-pair debrief.</b> <b>Non verbal communications for docs.</b> <b>Evaluation.</b>	3	<b>Prof. Procházka</b> <b>MUDr. Witta</b> <b>MUDr. Bodnár</b> <b>MUDr. Turcsányi</b> <b>Mgr. Mišelnická</b> <b>MUDr. Hálek</b>

**Completed by :** Colloquium

**Requirements :** Active attendance at exercises and seminars

**Literature :** Haškovcová, H.: Lékařská etika. Praha: Galén 2002  
Vymětal, J.: Lékařská psychologie. Praha: Portál 2003

www links:

S-P-I-K-E-S Makes Breaking Bad News Easier (Buckman)  
[http://www.conversationsincare.com/web\\_book/printerfriendly/chapter5pf.html](http://www.conversationsincare.com/web_book/printerfriendly/chapter5pf.html)

Beyond breaking bad news: Helping patients who suffer (Rabow – McPhee)

[http://www.studentbmj.com/back\\_issues/0300/education/65.html](http://www.studentbmj.com/back_issues/0300/education/65.html)

Breaking Bad News (Vandekieft)

<http://www.aafp.org/afp/20011215/1975.pdf>

Sdělování onkologické diagnózy (Vorlíček)

<http://www.hospice.cz/wp-content/uploads/oldhosp/odiagnoza.html>