

Program of Study : General Medicine

Course : **Communication with a Patient in Praxis**

Abbreviation : **PVL/VAB32**

Schedule : 7 hours of seminars

Course Distribution : **2nd Year / Summer Semester / Academic Year 2022/2023**

Number of Credits : 1

Course Form : Seminars (4 groups)

Seminars:

Teachers: prof. MUDr. Dagmar Horáková, Ph.D. – course guarantor
 PaedDr. Mgr. Dagmar Tučková, Ph.D. et Ph.D. – course guarantor
 PhDr. Zlata Pražanová, MBA

Study: Continuous
Monday – group D – 8:30 – 10:15 – room n. 5.089 – TÚ-SOL1
Monday – group A – 10:30 – 12:15 – room n. 5.089 – TÚ-SOL1
Friday – group C – 9:15 – 11:00 – room n. 4.015 – TÚ-PV1b
Friday – group B – 13:30 – 15:15 – room n. 4.015 – TÚ-PV1b

	Date	Subject	No. of Lesson	Teacher
1	13. 02. 2023 08:30-10:15 group D	Social background and its meaning for a patient, its influence on healing; basics of communication with patient's family; anamnesis, social anamnesis	2,33	Pražanová
1	13. 02. 2023 10:30-12:15 group A	Social background and its meaning for a patient, its influence on healing; basics of communication with patient's family; anamnesis, social anamnesis	2,33	Pražanová
1	17. 02. 2023 09:15-11:00 group C	Social background and its meaning for a patient, its influence on healing; basics of communication with patient's family; anamnesis, social anamnesis	2,33	Pražanová
1	17. 02. 2023 13:30-15:15 group B	Social background and its meaning for a patient, its influence on healing; basics of communication with patient's family; anamnesis, social anamnesis	2,33	Pražanová

2	20. 02. 2023 08:30-10:15 group D	Effective Doctor-Patient Communication. Communication with Patient with Handicap and with Elderly People.	2,33	Pražanová
2	20. 02. 2023 10:30-12:15 group A	Effective Doctor-Patient Communication. Communication with Patient with Handicap and with Elderly People.	2,33	Pražanová
2	24. 02. 2023 09:15-11:00 group C	Effective Doctor-Patient Communication. Communication with Patient with Handicap and with Elderly People.	2,33	Pražanová
2	24. 03. 2023 13:30-15:15 group B	Effective Doctor-Patient Communication. Communication with Patient with Handicap and with Elderly People.	2,33	Pražanová
3	27. 02. 2023 08:30-10:15 group D	Applying the rules of professional behavior in daily communication with team members at all levels, patients and their relatives. Inappropriate and unprofessional behavior (bullying, bossing, sexual harassment). Communication with professional staff at out-patient clinics and in hospitals. Communication with organizations providing social and health services.	2,33	Pražanová
3	27. 02. 2023 10:30-12:15 group A	Applying the rules of professional behavior in daily communication with team members at all levels, patients and their relatives. Inappropriate and unprofessional behavior (bullying, bossing, sexual harassment). Communication with professional staff at out-patient clinics and in hospitals. Communication with organizations providing social and health services.	2,33	Pražanová
3	03. 03. 2023 09:15-11:00 group C	Applying the rules of professional behavior in daily communication with team members at all levels, patients and their relatives. Inappropriate and unprofessional behavior (bullying, bossing, sexual harassment). Communication with professional staff at out-patient clinics and in hospitals. Communication with	2,33	Pražanová

		organizations providing social and health services.		
3	03. 03. 2023 13:30-15:15 group B	Applying the rules of professional behavior in daily communication with team members at all levels, patients and their relatives. Inappropriate and unprofessional behavior (bullying, bossing, sexual harassment). Communication with professional staff at out-patient clinics and in hospitals. Communication with organizations providing social and health services.	2,33	Pražanová

Completed by: Credit

Practical Requirements:

The concept and content of teaching this subject is logically linked to the courses on “Basic Communication Ethics for Praxis” (PVL/VAB71), “Basic Procedures in Healthcare 1” (PLE/VAA81), “Basic Procedures in Healthcare 2” (PLE/VAB81) and “Basic Procedures in Healthcare – Clinical Practice” (PLE/VABP1). Following practical competences and skills are gained by the students:

- Ability to behave in a professional manner in dealing with colleagues at all levels, patients and their relatives.
- Ability to identify and respond appropriately to any breach of professional or ethical behavior (bullying, bossing, sexual harassment).
- Ability to communicate with elderly patients and their family members.
- Ability to communicate with handicapped clients / patients.
- Ability to communicate within the health teams.
- Ability to communicate with social services providers.

Requirements:

Active participation of student in seminars. Absence from the seminar(s) is excused only for serious reasons (personal or medical). Relevance and possibility of the excuse is decided by the teacher. The student may, in agreement with the teacher, substitute teaching with another group or in another form (by the written seminar work on given topic).

In the case of an apology for absence(s) in the seminars, please contact PhDr. Zlata Pražanová, MBA., e-mail: zlata.prazanova@upol.cz.

Literature:

KURTZ S. (2005). *Teaching and Learning Communication Skills in Medicine*. London, New York: Radcliffe Medical Press.

ROTER, D., HALL, J. A. (2006). *Doctor Talking with Patients/patients, Talking with Doctors*. Westport: Praeger Publishers.

SILVERMAN, J., KURTZ, S., DRAPER, J. (2013). *Skills for Communicating with Patients*. New York: Radcliffe Medical Press.

BERRING R. C., CHAN A. A., (2017). *Women and Sexual Harassment*. New York: Hawort Press

LINXE CH., (2000). *Sexual Harassment at the Workplace: The Role of the Definition*. University of Essex.

Selected electronic sources (links provided during the lessons).

Power-point presentations used for the lessons (available on Moodle).

prof. MUDr. Dagmar Horáková, Ph.D.
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