

Program of Study : General Medicine

Course : **Basic Communication Ethics for Praxis**

Abbreviation : **PVL/VAB71**

Schedule : 10 hours of exercises
5 hours of seminars

Course Distribution : **1st Year / Winter Semester / Academic Year 2022/2023**

Number of Credits : 1

Course Form : Seminars, exercises (4 groups)

Seminars and exercises:

Teachers: prof. MUDr. Dagmar Horáková, Ph.D. – course guarantor
PaedDr. Mgr. Dagmar Tučková, Ph.D. et Ph.D. – course guarantor
PhDr. Zlata Pražanová, MBA

Study: Continuous; room no. 5.089 – TU-SOL1

	Date	Subject	No. of Lesson	Teacher
1.	20. 09. 2022 9:45-11:15 group C	Principles of social and professional communication in the Czech Republic: Everyday life and on campus communication.	2	Pražanová
1.	20. 09. 2022 11:30-13:00 group D	Principles of social and professional communication in the Czech Republic: Everyday life and on campus communication.	2	Pražanová
1.	22. 09. 2022 09:35-11:05 group A	Principles of social and professional communication in the Czech Republic: Everyday life and on campus communication.	2	Pražanová
1.	22. 09. 2022 11:10-12:40 group B	Principles of social and professional communication in the Czech Republic: Everyday life and on campus communication.	2	Pražanová
2.	27. 09. 2022 9:45-11:15 group C	Principles of social and professional behaviour in everyday communication within the study group and with faculty staff at all levels. Cultural and social rules of interaction between men and women in the Czech Republic. Differences in these rules in different cultures and societies.	2	Pražanová

2.	27. 09. 2022 11:30-13:00 group D	Principles of social and professional behaviour in everyday communication within the study group and with faculty staff at all levels. Cultural and social rules of interaction between men and women in the Czech Republic. Differences in these rules in different cultures and societies.	2	Pražanová
2.	29. 09. 2022 09:35-11:05 group A	Principles of social and professional behaviour in everyday communication within the study group and with faculty staff at all levels. Cultural and social rules of interaction between men and women in the Czech Republic. Differences in these rules in different cultures and societies.	2	Pražanová
2.	29. 09. 2022 11:10-12:40 group B	Principles of social and professional behaviour in everyday communication within the study group and with faculty staff at all levels. Cultural and social rules of interaction between men and women in the Czech Republic. Differences in these rules in different cultures and societies.	2	Pražanová
3.	04. 10. 2022 9:45-11:15 group C	Basic communication principles for medical students: Basic communication skills, verbal and non-verbal communication.	2	Pražanová
3.	04. 10. 2022 11:30-13:00 group D	Basic communication principles for medical students: Basic communication skills, verbal and non-verbal communication.	2	Pražanová
3.	06. 10. 2022 09:35-11:05 group A	Basic communication principles for medical students: Basic communication skills, verbal and non-verbal communication.	2	Pražanová
3.	06. 10. 2022 11:10-12:40 group B	Basic communication principles for medical students: Basic communication skills, verbal and non-verbal communication.	2	Pražanová
4.	11. 10. 2022 9:45-11:15 group C	Practical training of communication skills – presentation techniques.	2	Pražanová
4.	11. 10. 2022 11:30-13:00 group D	Practical training of communication skills – presentation techniques.	2	Pražanová
4.	13. 10. 2022 09:35-11:05 group A	Practical training of communication skills – presentation techniques.	2	Pražanová
4.	13. 10. 2022 11:10-12:40 group B	Practical training of communication skills – presentation techniques.	2	Pražanová
5.	18. 10. 2022 9:45-11:15 group C	Communication in healthcare. Doctor – patient communication. Basic principles of medical ethics in doctor – patient relationship.	2	Pražanová

5.	18. 10. 2022 11:30-13:00 group D	Communication in healthcare. Doctor – patient communication. Basic principles of medical ethics in doctor – patient relationship.	2	Pražanová
5.	20. 10. 2022 09:35-11:05 group A	Communication in healthcare. Doctor – patient communication. Basic principles of medical ethics in doctor – patient relationship.	2	Pražanová
5.	20. 10. 2022 11:10-12:40 group B	Communication in healthcare. Doctor – patient communication. Basic principles of medical ethics in doctor – patient relationship.	2	Pražanová
6.	25. 10. 2022 9:45-11:15 group C	Communication with patients with special needs (mentally unstable patients, aggressive patients, anxious patients, depressive patients, socially disadvantaged patients, patients with permanent damage/disability, patients with impaired speech, deaf patients, deaf blind patients, and others): Part 1.	2	Pražanová
6.	25. 10. 2022 11:30-13:00 group D	Communication with patients with special needs (mentally unstable patients, aggressive patients, anxious patients, depressive patients, socially disadvantaged patients, patients with permanent damage/disability, patients with impaired speech, deaf patients, deaf blind patients, and others): Part 1.	2	Pražanová
6.	27. 10. 2022 09:35-11:05 group A	Communication with patients with special needs (mentally unstable patients, aggressive patients, anxious patients, depressive patients, socially disadvantaged patients, patients with permanent damage/disability, patients with impaired speech, deaf patients, deaf blind patients, and others): Part 1.	2	Pražanová
6.	27. 10. 2022 11:10-12:40 group B	Communication with patients with special needs (mentally unstable patients, aggressive patients, anxious patients, depressive patients, socially disadvantaged patients, patients with permanent damage/disability, patients with impaired speech, deaf patients, deaf blind patients, and others): Part 1.	2	Pražanová
7.	01. 11. 2022 9:45-11:15 group C	Communication with patients with special needs (continuous): Part 2.	2	Pražanová
7.	01. 11. 2022 11:30-13:00 group D	Communication with patients with special needs (continuous): Part 2.	2	Pražanová
7.	03. 11. 2022 09:35-11:05 group A	Communication with patients with special needs (continuous): Part 2.	2	Pražanová
7.	03. 11. 2022 11:10-12:40 group B	Communication with patients with special needs (continuous): Part 2.	2	Pražanová
8.	08. 11. 2022 9:45-10:30	Final remarks and overview of subject Basic Communication Ethics for Praxis	1	Pražanová

	group C			
8.	08. 11. 2022 11:30-12:15 group D	Final remarks and overview of subject Basic Communication Ethics for Praxis	1	Pražanová
8.	10. 11. 2022 09:35-10:20 group A	Final remarks and overview of subject Basic Communication Ethics for Praxis	1	Pražanová
8.	10. 11. 2022 11:10-11:55 group B	Final remarks and overview of subject Basic Communication Ethics for Praxis	1	Pražanová

Completed by: Colloquium

Practical Requirements:

- Development of a power-point presentation on a certain topic and presentation of the slides in front of the colleagues in a class, followed by a short discussion, including teacher's feedback.
- Ability to provide own opinion on given topic.
- Ability to apply various communication skills in different situations.
- Ability to behave in a professional manner in dealing with colleagues at all levels.
- Ability to identify and respond appropriately to any breach of professional or ethical behaviour.
- Ability to use basic ethical principles when communicating with patients with a special focus on patients with special needs.

Colloquium

- a. students are asked to explain which of the topics they found most important for himself and which topic that was not part of the lessons he would have liked to participate in,
- b. Students are asked to give their opinion about how they liked the team work, how they felt in the team,
- c. Teachers provide the feedback.

Requirements: Active participation of student in seminars. Absence from the seminar(s) is excused only for serious reasons (personal or medical). Relevance and possibility of the excuse is decided by the teacher. The student may, in agreement with the teacher, substitute teaching with another group or in another form (by the written seminar work on given topic).

In the case of an apology for absence(s) in the seminars, please contact PhDr. Zlata Pražanová, MBA., e-mail: zlata.prazanova@upol.cz.

Literature:

DUCK, S., McMAHAN, D. T. (2009). *The Basics of Communication*. Sage.

SCHIAVO, R. (2014). *Health Communication: from Theory to Practice*. 2ND ed. San Francisco: Jossey-Bass.

WALKER, T. J. (2010). *How to Give a Pretty Good Presentation*. Hoboken: John Wiley and Sons, Inc.

BERRING R. C., CHAN A. A., (2017). *Women and Sexual Harassment*. New York: Hawort Press

LINXE CH., (2000). *Sexual Harassment at the Workplace: The Role of the Definition*. University of Essex

Selected electronic sources (links provided during the lessons).

Power-point presentations used for the lessons (available on Moodle).

prof. MUDr. Dagmar Horáková, Ph.D.
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